



Department of Water Resources
 723 S. Lewis Street/P.O. Box 1449
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**IMPORTANT INFORMATION ABOUT
 YOUR DRINKING WATER**

Monitoring Requirements Not Met for
 City of Stillwater (Public Water Supply ID OK1021220)

Our water system recently failed to monitor our drinking water as required. Even though this was not an emergency, our customers have a right to know what happened and what we are doing to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the following monitoring periods, we did not complete all monitoring or testing for the following contaminant(s) and therefore cannot be sure of the quality of our drinking water during that time.

City of Stillwater did not properly perform the following monitoring:

Required Samples(s)	Sample Sites(s)	Monitoring Periods(s)	
Alkalinity, Total and Total Organic Carbon	TOC Raw (TOCRAW)	February 2017	
Alkalinity, Total and Total Organic Carbon	TOC Raw (TOCRAW)	March 2017	
Total Organic Carbon	Stillwater WTP (TP001)	February 2017	
Total Organic Carbon	Stillwater WTP (TP001)	March 2017	
Bromate	Stillwater WTP (TP001)	March 2017	
Turbidity	Stillwater WTP (TP001)	June 2016	<i>2 samples detected up to 2 NTU</i>
Turbidity	Stillwater WTP (TP001)	April 2017	<i>45 samples (25%) above 0.3 NTU</i>
Turbidity	Stillwater WTP (TP001)	May 2017	<i>22 samples (8%) above 0.3 NTU</i>
Total Organic Carbon	Stillwater WTP (TP001)	Jan. 2016 To Dec. 2016	<i>Removal Ratio 0.95 (Standard at least 1.00)</i>
Total Organic Carbon	Stillwater WTP (TP001)	Apr. 2016 To Mar. 2017	<i>Removal Ratio 0.86 (Standard at least 1.00)</i>
Total Organic Carbon	Stillwater WTP (TP001)	July 2016 To June 2017	<i>Removal Ratio 0.67 (Standard at least 1.00)</i>
Total Organic Carbon	Stillwater WTP (TP001)	Oct. 2016 To Sep. 2017	<i>Removal Ratio 0.83 (Standard at least 1.00)</i>

What should I do?

There is nothing you need to do at this time. If this had been an emergency, residents would have been notified immediately.

What is being done?

City of Stillwater staff has taken the following corrective actions to prevent monitoring violation from occurring in the future:

All required water samples are now being collected and analyzed according to our sample schedule. Improvements in our treatment techniques are ensuring that total organic carbon removal and turbidity results are within compliance.

For more information, contact the Department of Water Resources at (405) 742-8325 or email waterresources@stillwater.org, or by mail.

Share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

FAQs for Public Notification of Violations

1. **What does this violation notice mean?**

We are required to monitor your drinking water for specific contaminants on a regular basis. Our staff recently failed to sample the drinking water as required for bromate and total organic carbon samples for the monitoring periods listed on the public notice.

We also failed to perform total organic carbon removal and turbidity reduction to the required standard.

2. **What is being done?**

The Department of Water Resources has taken the following corrective actions:

- (a) Upon discovery of the missed sampling, we performed sampling and found both bromate and total organic carbon to be well below the MCL.
- (b) All required water samples are now being collected and analyzed according to our sample schedule.
- (c) Improvements in our treatment techniques ensure that total organic carbon removal and turbidity results will remain within compliance.

3. **What should I do?**

There is nothing you need to do at this time. This is not an emergency. If this had been an emergency, residents would have been notified immediately.

4. **More questions?**

Contact the Department of Water Resources at (405)742-8325 or email waterresources@stillwater.org, or by mail.